

Rules For Ordering Your Bucket Garden

While shopping on the online store you may see the item description/specifications and special instructions by clicking on the title of the item.

All credits are given in the form of a credit coupon that may be used against your next order.

When you order you choose whether to have your order shipped to you or picked up by you at the Garden Master's Saturday pickup area at 39658 N. Schnepf Road, Queen Creek, Az 85140 or at a scheduled Garden Master event.

If you choose to pickup your order you must list in the Special Instructions area of the order form, when and where you intend on picking up your order, whether it is at a scheduled event listed on the Event Calendar on The Garden Master Facebook page or at the Garden Master's Saturday pickup area.

If there are no events listed on the Event Calendar on the Garden Master Facebook page then there are no events scheduled and your only pickup option is at the Garden Master Saturday pickup area.

If you choose the pickup option but do not enter Special Instruction then your order is processed and put on hold until you provide those pickup instructions by e-mail to INFO@TheBucketGardens.com.

A one week advance notice must be provided for pickup regardless of where you are picking your order up.

Where Do I Go To Ask My Questions?

If you have questions that are not answered in this Newsletter or on our website click on INFO@TheBucketGardens.com and do the following:

1. Type **INFO** in the Subject bar of your e-mail. Very Important!!

Type in the body of your e-mail the following:

2. Invoice Number
Your Name
Your Address
Your City, Your State, Your Zip Code
Your Phone Number
4. Your Questions and Comments

Provide detailed and complete information so we can quickly and correctly assess your challenge and respond to it.

DO NOT send questions through the Shipping Cart Invoice System, the Website Contact System, The Blog or Facebook.

DO NOT reply to an auto response message. You will not receive a reply.

DO NOT reply to a Garden Master Newsletter. You will not receive a reply.

DO NOT send multiple e-mails of the same request to the above e-mail or the same request to multiple e-mails or contact forms. This only further overloads and delays an already heavy e-mail load. It may take up to 4 business days for a response, so follow the instructions carefully.

DO NOT attempt to have your questions answered over the phone. This is a very inefficient and ineffective way to correctly answer your questions.

We **Strongly Discourage** The Connecting Of Your Garden To An Existing Landscape Irrigation System!! If Your Landscape System, which Is On 115 Volt AC, Goes Down Due To a Power Outage Or Spike Your Garden Is Gone!! Not So With Our Irrigation Computer!! Our System Works On The Latching Solenoid Technology Operating For Over A Year On A 9 Volt Battery!! Beware!!